



Labor Policies (updated 09/14/2022)

Shifts (and minimums)

- Half-day calls are up to five hours
- Full-day calls are up to ten hours
- 5-hour minimum calls apply to local T3 and T4 technicians
- 10-hour minimum calls apply to local T1 and T2 technicians and all traveling technicians

Overtime and Quick Turn

- Overtime begins after ten hours and is billed at 1.5x the hourly rate
- Quick turn applies to any shift without eight hours or more off the clock, continues until an eight hour break is given, and is billed at 1.5x the hourly rate

Breaks

- One fifteen minute "on-the-clock" break is required per 5-hour shift
- One sixty minute "off-the-clock" break or thirty minute "on-the-clock with provided meal" is required per 10-hour shift

Cancellations

- Prior to thirty days - no cost
- Within thirty days - 25% of scheduled hours
- Within ten days - 75% of scheduled hours
- First day of call (including travel) - 100% of scheduled hours